



North Shore Community Mediation Center

100 Cummings Center, Suite 307J, Beverly, MA 01915
978-232-1212, nscm@verizon.net, www.nsmediation.org



BULLETIN

SPRING/2009



EXECUTIVE DIRECTORS UPDATE:



Despite the continuing news of the economic downturn, NSCMC is energized and excited about the present and the future. Volunteers are committed, the staff is dedicated and our mediation services are reaching more Essex County residents.

- ◇ We continue to provide high quality mediation services to Essex County courts.
- ◇ We are working closely with the MA Coalition of Mediation Programs to increase public awareness and funding opportunities.
- ◇ Schools interested in participating in the Peer Mediation Collaborative are increasing.
- ◇ Mediation services to elders and veterans and their families are stronger.
- ◇ The Development Committee is creative, resourceful, excited and working hard.
- ◇ We updated our name –and included “Center” - to better reflect the availability of our staff and services to the public.

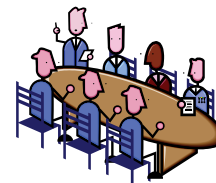
As the saying goes—quite often with adversity comes opportunity. Our mediation service will be needed more and more as the residents of Essex County struggle, like those across the country, to face very challenging times. With over 50 active volunteer mediators, NSCMC has the ability to address conflicts involving consumers, families, divorcing couples, neighbors, school personnel and/or students and more.

So if you or someone you know—feels irate—mediate!!

NEWS FROM THE BOARD OF DIRECTORS

We look forward to celebrating the North Shore Community Mediation Center’s 15th Anniversary of providing mediation services and training to the entire North Shore area. Our Board has been busy facing the funding challenges experienced by all non-profits this year, as well as planning our anniversary event. We were thrilled to see over 60 secondary students from local schools (and Nantucket) attend our Peer Mediation Forum. These students mediate conflicts in their schools, and it is exciting to bring them together for networking and in-service learning. Our Mediation Apprentice Program, where adults trained in mediation participate in mentored practice, continues to attract a wide range of people. Many additional members of our mediator panel have now received advanced training in Elder Mediation, and this program continues to grow as we help families with the changes and challenges they face together. We look forward to continuing to serve the community with all of its conflict resolution, mediation, and training needs.

Eve Noss,
Board of Directors
PR Committee



NORTH SHORE COMMUNITY MEDIATION SERVICES

Mediation of Disputes:

- Domestic
- School
- Community
- Business

Other Services:

- Workshops
- Seminars
- Training
- Speakers to:

- Organizations
- Schools
- Police
- Social Service Agencies
- Civic and Professional Organizations
- Businesses



**North Shore Community Mediation Center
100 Cummings Center, Suite 307J
Beverly, MA 01915**



PROGRAM MANAGER OF MEDIATION SERVICES:

The Public Needs to Know:

Since the fall of 2008, and continuing into this spring, NSCMC staff and interns have been conducting a sustained outreach effort to raise public awareness on the North Shore about mediation and NSCMC. This effort is made possible by the Face to Face Consumer Mediation Grant from the Attorney General's Office. Some of the people and organizations we have been in touch with include: Neighborhood Associations in Salem; Town Councilors in Salem, Beverly, and Peabody; the Salem Mayor's Office; the Beverly, Salem and Peabody Police Departments; the Salem and Beverly Chambers of Commerce, service organizations in Beverly, Salem, Peabody, Danvers, Hamilton and Wenham, and Middleton such as the Rotary and Kiwanis; as well as youth sports leagues in Essex County; and property managers and management companies in Essex County. We have also reached out to the Essex County Housing Authorities, various non-profit agencies and organizations, and even state agencies such as the Department of Children and Families (DCF, formerly DSS).

This expanded outreach effort will be ongoing until late May or early June. If you want to hear more about how mediation services can benefit you, your family or organization call the NSCMC office and we will make arrangements to speak with you.

CONFLICT RESOLUTION EDUCATION

COORDINATOR UPDATE:

Peer Mediators' Forum:

The 6th Annual Peer Mediators' Forum was held at Salem State College on March 20th. The 60+ student mediators who attended enjoyed a lively and interactive presentation by Dr. Ulric Johnson, a counselor, educator, and director of Teens Against Gang Violence. Dr. Johnson challenged the students to question their definition of a gang and the power that this association can have. He used his 10Cs model of Diversity Awareness and Social Change to provide clear language to talk about diversity. He helped the peer mediators to better understand how the mediation services that they provide to their schools will promote real change that will have an impact on all of the students. In the words of one participant, "It wasn't a boring field trip like usual - it was exciting and I learned so much". After the presentation, students from Lynnfield High School, Nantucket High School, Higgins Middle School in Peabody and Rupert A. Nock Middle School in Newburyport shared the successes and challenges of their individual peer mediation programs.



BASIC MEDIATION TRAINING 2009

The BMT will be held this spring at Salem State College. The dates and times are as follows:

Wednesday 5/6/09 5:00pm-9:30pm

Friday 5/8/09 8:00am-4:30pm

Wednesday 5/13/09 5:00pm-9:30pm

Friday 5/15/09 8:00am-4:30pm

Saturday 5/16/09 8:00am-4:30pm

Registration is limited to 20 participants. The cost is \$650.
Please contact our office for more information!

NSCMC Board of Directors

- ◇ *Si Morrill, President*
- ◇ *Jean Deschene, Treasurer*
- ◇ *Bill McDonald, Clerk*
- ◇ *Peter Curry, Secretary*
- ◇ *Eve Noss*
- ◇ *Virginia Jordan*
- ◇ *Gayle Gleichauf*
- ◇ *Shannon Murphy Barnes*

NSCMC Staff

- ◇ *Cynthia McClorey
Executive Director*
- ◇ *Adam Knowlton-Young
Program Manager Mediation
Services*
- ◇ *Katie O'Malley
Conflict Resolution Education
Coordinator*

