

Mediation is a widely used and effective approach for resolving conflicts. It is used not only in the courts, but also in the workplace, schools, and in family and community settings.

North Shore Community Mediation Center (NSCMC) is an independent, non-profit 501(c)(3) corporation which is funded through tuition and membership fees, fees for services, donations, Mass. Legislative funding, and grants including The Mass Bar Foundation (IOLTA), Office of the Attorney General and Forest Foundation. NSCMC provides mediation services, workshops, apprenticeships, and adult and peer mediation training to North Shore communities, courts, businesses, schools, and families.

NSCMC does not discriminate on the basis of color, race, national origin, sex, age, religion, familial status or disability.

Para Más Información

Póngase en contacto con el Programa de Mediación de la Comunidad de North Shore. Llame 978-232-1212. El Programa está en 100 Cummings Center, Suite 307J, Beverly, MA. 01915

For more information:

Please contact the NSCMC office at:

(978) 232-1212,

nscm@verizon.net



**North Shore Community Mediation Center
100 Cummings Center, Suite 307J
Beverly, MA 01915**

North Shore Community Mediation Center (NSCMC)

**34-HOUR
BASIC MEDIATION
TRAINING**

**May 6, 8, 13, 15, 16
2009**



Sponsored by:

*North Shore Community Mediation Center
100 Cummings Center, Suite 307J*

Beverly, MA 01915

Phone: 978-232-1212

Fax: 978-232-0060

Email: nscm@verizon.net

http://www.nsmediation.org

Mediation Training: learn to manage conflict, develop communication and negotiation skills, and understand creative problem solving strategies in a highly interactive learning environment.

This Basic Mediation Training provides in-depth coverage of the mediation process and the principles of conflict management through presentations, exercises, discussions and role-plays. The training complies with the MA Supreme Judicial Court (SJC) Uniform Rules on Dispute Resolution and meets the requirements for confidentiality as stated in the Mass General Laws, Chapter 233, section 23C.

Training Schedule:

May - 2009:

Wednesday 5/6/09 5:00pm-9:30pm
Friday 5/8/09 8:00am-4:30pm
Wednesday 5/13/09 5:00pm-9:30pm
Friday 5/15/09 8:00am-4:30pm
Saturday 5/16/09 8:00am-4:30pm

Location:

Salem State College, Salem, MA

Cost: \$650

Lead Trainers:

Barbara Boisseau a retired educator, completed her basic mediation training in 1997 and has been mediating with the Center since then. She has taken advanced training in Parent/Child and Elder Mediation. Barbara is an experienced trainer in both the Basic and School Peer Mediation Trainings. She mentors apprentice mediators and participates in the NSCMC Mediator Evaluation Program.

Mary Smith affiliated with NSCM for the past 11 years, has been trained in Basic Mediation, Parent/Child and Elder Mediation, and completed MWIs *Train the Trainer* Institute. She is an active mediator with NSCMC. and has been a trainer/coach and Lead Trainer in the Basic Mediation Training and a trainer/coach in School Peer Mediation Trainings. Mary has served on the Apprentice Committee and continues to act as a mentor to apprentice mediators.

Mary and Barbara will be joined by experienced mediators/trainers/coaches throughout the training.

Enrollment: Limited to 20 students.
CEUs and PDPs awarded upon request.

Suggested participants:

- *Managers, Human Resource and other Business Professionals
- *Social Workers, Health Service Providers, Mental Health Professionals,
- *Attorneys, Paralegals, Court employees
- *Educators, College students
- *Community leaders, Retirees
- *Anyone interested in learning to constructively deal with the inevitable conflicts that arise in their personal and professional lives.

NSCMC Basic Mediation Training Registration Form

Please detach and mail to:



North Shore Community Mediation Center
100 Cummings Center, Suite 307J
Beverly, MA 01915
Phone: 978-232-1212
Fax: 978-232-0060

Name: _____

Address: _____

Phone: _____ email: _____

Amount enclosed: \$ _____